



Outreach Program Development Update

Outreach and International Affairs

INSIDE

- From the Director 2
- Class VI Short Courses 3
- Faculty Member Shares Views on Service-Learning 4
- Open House 5
- National Trio Day 5
- OPD People 6
- HOST Program 6
- Mock Hotel Room 7
- The Hotel Roanoke & Conference Center Anniversary 7
- Biomedical Engineering, Research and Science Conference 8
- VDOE Contract 8
- Virginia Festivals and Events Conference 8
- Calendar 9



Transportation Construction Management Program Builds Relationships

by Lois Stephens

“It was a milestone in my growth as a manager,” was **Leo Hodge**’s testimony of his recent experience as a participant in the Transportation Construction Management Institute, a two-week residential program held on campus at the Donaldson Brown Hotel and Conference Center in February.

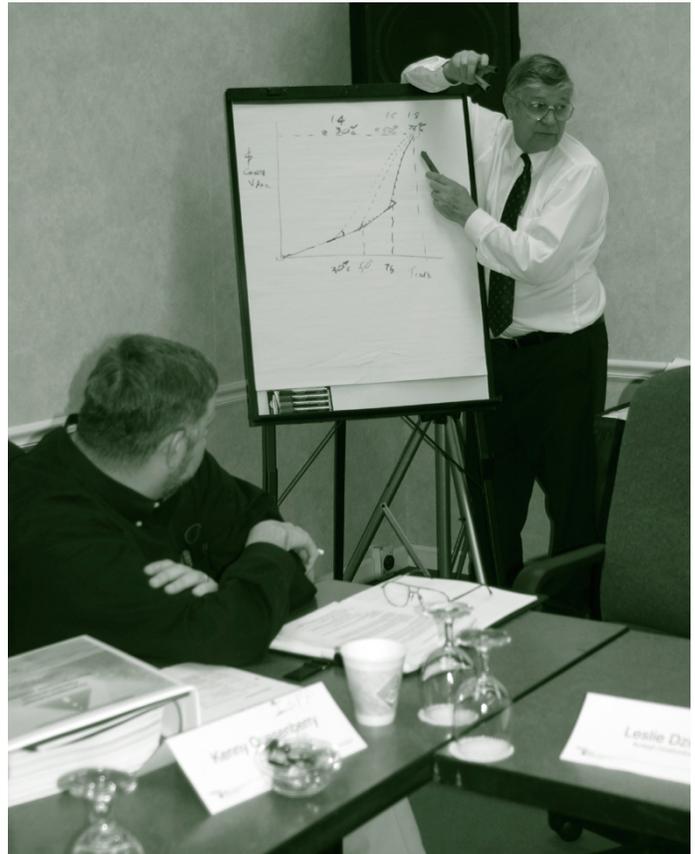
Hodge, a Virginia Department of Transportation construction manager from Springfield, Virginia, was not alone in his assessment. Many of the attendees from across the state emerged from the rigorous two-week institute praising the instruction, accommodations, and camaraderie.

The institute was established in 1987 and grew from a partnership between Virginia Tech, the Virginia Department of Transportation, and the Virginia Road and Transportation Builders’ Association. The organizations designed the program to fulfill a demand for a management development program tailored to the needs of transportation construction professionals. Another goal of the collaborative venture was to improve communications

and develop a commitment to work together to benefit the entire industry.

The program is led by **Michael Vorster**, the David Burrows Professor of Civil and Envi-

ronmental Engineering, and **Richard Harshberger**, professor emeritus and former director of University Leadership Development. Both provide instruction during the
(continued on p. 3)



Michael Vorster, David Burrows Professor of Civil and Environmental Engineering, discusses contract administration with participants of the Transportation Construction Management Institute. The two-week program was held at the Donaldson Brown Hotel and Conference Center in February.



Impact through Outreach

Virginia Tech's reputation as a leading landgrant institution actively putting knowledge to work with its constituencies statewide, nationwide, and worldwide is well-deserved. Virginia Tech stands for quality, innovation, and results. I am honored to join one of the finest outreach organizations in American higher education today.

To realize the full potential of our outreach mission, we are focusing on maximizing opportunities resulting from our partnerships to better serve our constituencies throughout the commonwealth and beyond. This unique partnership in Outreach Program Development includes Continuing and Professional Education, Outreach Program Services, Service-Learning Center, Upward Bound/Talent Search, English Language Institute, Center for Organizational and Technological Advancement, the Commonwealth Campus Centers, The Donaldson Brown and Hotel Conference Center, The Hotel Roanoke and Conference Center, and The Inn at Virginia Tech and Skelton Conference Center. Together we bring the university's academic resources to bear on some of the most pressing cultural, educational, economic, and social challenges. In this issue of *Outreach Program Development Update*, there are many examples of how Virginia Tech is playing a role in transforming lives and communities by putting knowledge to work.

This issue celebrates new and old traditions. In January, Outreach Program Development opened its doors to faculty, staff, students, and community members to dedicate its new building and new leadership in outreach. In March, we marked ten years of partnership with the city of Roanoke, The Hotel Roanoke and Conference Center, and Virginia Tech. Extending that tradition, we are looking forward this fall to the grand opening of The Inn at



Virginia Tech and Skelton Conference Center on our Blacksburg campus.

Each year the university honors faculty members who are making exceptional contributions to outreach scholarship and their communities. We are honored to have **James Dubinsky**, faculty member in the English Department and an exemplary advocate for service-learning, share his philosophy as a teacher, administrator, and scholar.

Outreach Program Development fosters learning in our communities—close to home and around the world. The English Language Institute is providing after school language programs that are addressing diversity issues and improving communications in our global society. Upward Bound/Talent Search is providing high school students an opportunity to be more successful in school and to explore college opportunities, and recently celebrated its efforts on National Trio Day. Continuing and Professional Education is working with professionals around the world in fields such as transportation construction management, K-12 education, hospitality and tourism, water quality, biomedical engineering, and science.

Last year through more than 450 programs, Outreach Program Development helped improve health, strengthen K-12 education, retain and add jobs, advance careers, and enhance the quality of life in our communities. I'm proud to join Virginia Tech and the team in Outreach Program Development.

Jeri Childers, Ph.D.
Director, Outreach Program Development



Relationships *continued...*

course as do faculty from the College of Engineering and industry representatives.

Susan Hilton and **Jack Lilly** of Continuing and Professional Education coordinate the institute.

Attendees improved their abilities to administer contracts and make sound decisions, establish effective teams and maintain strong relationships, and resolve disputes on-site to complete projects in a more cost-effective and competitive manner. Back at work, they can apply their newly acquired leadership, management, and interpersonal skills to areas of increased responsibility.

“We work very hard to create an informal atmosphere through which lasting friendships and collegial relationships can evolve and be nurtured,” says Harshberger. “We encourage the formation of networks among the delegates as well as subsets of support groups. The institute is acknowledged as having helped the public

and private sectors of the industry maintain strong and productive relationships.”

The resulting cooperative relationship between the public and private sectors was evident from the responses to the institute. “The experience was eye-opening, enjoyable, and educational—it brought a lot of things to light for me,” reported **William Myers** of Lanford Brothers Co., Inc., in Roanoke. “It definitely helps improve relationships between the state and contractors.”

“The professors were absolutely at the top of their game and the knowledge I left there with will have an impact on my work for the rest of my career,” said **Tommy Lindsay**, acting construction manager from Waverly, Virginia. “The challenging environment was tempered by the discourse that made each session a new experience—it certainly gave me a new confidence in my self and my skills.”



Participants of the Transportation Construction Management Institute prepare for the presentation of their final assignment.

Vorster was pleased to again have the opportunity to host an excellent group of state and contractor personnel. “They have learned a lot during the classroom sessions, but most of all they got to know each other and build the kind of relationships that make transportation construction in Virginia more efficient. We are delighted to have out-

standing support from Commissioner Shucet and very pleased to expand Virginia Tech’s reach into the community.”

Philip Shucet, Virginia’s transportation commissioner, was a guest speaker during the event.



Short Courses for Class VI Waterworks Operators

*Class VI waterworks operators from across the commonwealth participated in a short course offered at the Virginia Tech Richmond Center last fall. The offering was specifically designed to assist with obtaining licensure. The Virginia Department of Health’s Office of Drinking Water has contracted Continuing and Professional Education to offer five short courses in 2005. The short courses will be held at the Virginia Tech Richmond Center, on the Virginia Tech campus at the Donaldson Brown Hotel and Conference Center, in Danville at the Institute for Advanced Learning and Research, and at The Hotel Roanoke and Conference Center. Those interested in learning more about the short courses may access www.conted.vt.edu/ClassVIsc or contact **Jack Lilly** at 540/231-9447, or e-mail jacklilly@vt.edu.*



Responding to the Call of Service

by Jim Dubinsky

Dubinsky, an associate professor of English and advocate for answering the call of service learning, shares his philosophy on the concept of civic engagement.

Ira Harkavy argues “the radical reform of higher education is most likely to occur in the crucible of significant, serious, sustained, active engagement.” I agree, believing that creating conditions for such engagement is critical work for teachers and administrators, and studying those acts of engagement is critical work for scholars. As a teacher, administrator, and scholar, I have dedicated myself to that work.

Since arriving at Virginia Tech, one of my primary pedagogical and scholarly goals has been to improve teaching. Doing so takes time and a willingness to reflect upon successes and failures. Like Jean Rudduck, who asserts that it “is teachers who will, in the end, change the world of the classroom by understanding it,” I recognize that teaching well requires learning as much as possible about classrooms and the students who inhabit them. I strive to see that world—our classrooms—through students’ eyes, knowing that what we believe about our students and the spaces we share lies at the heart of our implicit theories about teaching.

In my 17 years of teaching writing and ethics, in the military and the academy, I

have learned that students appreciate the opportunity to see real-world applications of their critical thinking skills; they value learning about the functions that documents (and thus writers) play in the shaping of policy. As a result, I teach those skills by partnering with organizations in our community.

Since my arrival at Virginia Tech in the fall of 1998, my classes have assisted over 14 organizations by creating brochures, newsletters, websites, annual reports, and grants. In one instance, a grant my students wrote helped the YMCA obtain funding for a day-care center. Several articles my students have written have been published in newsletters and local newspapers, and an annual report for New River Community Action, Inc., helped bring in new donors to continue its good work. Through these efforts and the time we spend reflecting on them, my students have learned that their skills and knowledge can make a difference in the lives of others.



Jim Dubinsky

My teaching and philosophy of teaching influence my work as an administrator. I was hired to build a program in professional writing that would be theoretically sound, increase

students’ understanding of other cultures and environments, and use outreach to share and exchange knowledge with external audiences. Six years later, we have a program with nine new undergraduate courses, two revised “service” courses, an online “textbook” for those service courses, a graduate course in pedagogy, and a proposal for a PhD program that will have civic engagement as one of its cornerstones.

Many of my colleagues use experiential learning as a key pedagogical strategy, and it will be integral to our graduate program. I hope that by broadening the world of the classroom, my colleagues and I ensure that our students not only learn the key concepts, strategies, and skills they need to further their careers and lives but also discover that the

classroom can be a place where many voices can come together to serve others.

Engaged in research, I specifically link classical rhetorical theory to teacher preparation and the concept of experiential learning. In an article in *Technical Communication Quarterly*, I bring together a new perspective on the classical concept of *techne* and a user-centered approach to teaching. My emphasis on the concept of civic engagement emerges from a combination of my historical research into the Aristotelian notion of *techne* and the emphasis the field places on practical wisdom or *phronesis*.

In my article in the *Michigan Journal of Community Service Learning*, I extend my argument about *techne* by making a case for service-learning as a pedagogical strategy that helps students become more reflective, enables them to make both practical and ethical judgments while acting for the public good, and gives them opportunities to apply the key concepts, strategies, and skills they learn. Thus, this article examines service-learning as a means to bridge the gap between practical courses in the curriculum, which are linked to a market-

(continued on p. 7)



Open House



John McCormick

Despite the cold, snowy weather, more than 100 people attended Outreach Program Development's open house on January 19. **Mary Hill** (top photo) welcomes **Tiffany Chenault** to the event. **Maxine Lyons** (below), from the College of Architecture and Urban Studies' Community Design Assistance Center, checks out the fabrics that will be used in the hotel rooms in The Inn at Virginia Tech and Skelton Conference Center.



John McCormick

National Trio Day Celebrated

On February 26, nearly 200 high school and college students, parents, and community members gathered at Virginia Tech to celebrate National Trio Day.

Since 1965, more than 10.5 million Americans have benefited from the services of the TRIO pre-college and college programs. The name TRIO comes from the original three programs, which now fall under the umbrella of **Talent Search**, **Upward Bound**, and **Student Support Services**.

The Upward Bound Program at Virginia Tech began in 1967, Talent Search in 1973, and Ronald E. McNair Post-Baccalaureate in 1999.

Today more than 1,200 colleges, universities, and community agencies host approximately 2,000 TRIO programs serving 780,000 young people and adults. These programs enable Americans, regardless of economic circumstance, race, or ethnic background to successfully enter college and graduate.

TRIO programs are designed to identify promising students, prepare them to do college and graduate level work, provide tutoring and support services to students, and provide information on academic and financial aid opportunities.

Virginia Tech offers a six-week summer program for Upward Bound, a retreat for middle school students during the summer, senior trips, SAT/ACT and college application fee waivers, workshops for students and parents, and more to help area youth become successful high school students and college graduates.

One of the reasons for celebrating National Trio Day is to remind students of the opportunities and programs available. It is also to give recognition to students and graduates for their accomplishments.

Speakers at the event included **David Ford**, vice-provost for Academic Affairs, **John Dooley**, vice-provost for Outreach and International Affairs, **Karen Eley-Sanders**, assistant provost and director of Academic Support Services, **Alicia Ring**, current student, **Robert Cobb**, Talent Search/Upward Bound alum and recent recipient of the Virginia TRIO Achievers Award, and **Gail Webb**, a teacher at Tazewell High School.



Outreach Program Development PEOPLE

Welcome to ...

Diana Israel, Office Specialist with Talent Search and Upward Bound
Alice Clawson, program coordinator for Continuing and Professional Education
Gerry Chenault, program coordinator for Outreach Program Services
Clara Sowers, program assistant for Continuing and Professional Education
Marie Rangel, program assistant for Continuing and Professional Education
Emily York, registration assistant in Outreach Program Services
Erica Butler, fiscal assistant in the finance office of Outreach Program Services
Deborah Alvis, fiscal technician in the finance office of Outreach Program Services

Congratulations to ...

Susan Hilton, Shelly Jobst, and Beverly Turner who have been promoted to senior program coordinators in Continuing and Professional Education
Donna Raines, who has been promoted to program manager for Continuing and Professional Education
Terri Sadler, who is serving as interim registration manager for Outreach Program Services
Nancy Rakes, who has been named interim assistant registration manager for Outreach Program Services
Patsy Dillon-Long, who has moved from part-time to a full-time position as conference registrar for Outreach Program Services
Amanda Timcik, who has moved from a part-time position in the conference registration office to an interim full-time position as program coordinator in Continuing and Professional Education.

Best wishes to ...

Ed Nelson, who has accepted a position as interim assistant dean for administration with the College of Engineering. Nelson joined continuing education in 1999 as assistant director. Through the years, he has been a leader in outreach, most recently serving as program leader for Continuing and Professional Education and as consortia leader for the College of Engineering. He worked with Virginia's Center for Innovative Technology (CIT) as the federal funding assistance outreach program manager for Virginia, served as the leader of Virginia Tech's Technical Assistance Program, and as a board member of the U.S. National Committee for the International Society of Air Breathing Engines. He led the team that coordinated the logistics for the 14th U.S. National Congress of Theoretical and Applied Mechanics, the largest technical conference held on the Virginia Tech campus.

Bobbi Myers, conference registrar for seven years, who left in January to provide program support to Capital Assets and Financial Management at Virginia Tech.

Brenda Crawford, fiscal technician, who is retiring March 31 after 28 years with the university, with the past 13 in the finance unit of Outreach Program Services.

Alice Schneider, conference registration manager, who is retiring in May after more than 20 years with continuing education.

Representatives from Continuing and Professional Education and Outreach Program Services assemble their lunches during the Hotel Roanoke and Conference Center's Hotel On Site Training (HOST) program on February 10.

Participants learned first-hand about the operation of the

*facility and how many professionals work behind the scenes to meet customers' needs and expectations. Shown (left to right) are **Dave Waterman, Dee Perkins, Wanda McAlexander, Lois Stephens, Clara Sowers, Billie Raper (chef), Tracey Allen (sales manager), and Beth Schroder.***





Rick Griffiths

Mock Hotel Room Opens

Those interested in a preview of the lodging rooms at *The Inn at Virginia Tech and Skelton Conference Center*, slated to open in July, 2005 may tour the mock room located at Outreach Program Development at 702 University City Boulevard. For more information, call **Janice Huffman** at 540/231-9982 or e-mail janiceh@vt.edu.

Responding *continued...*

economy, and the ideal of public service.

The concepts in that article were explored, critiqued, and expanded in a special 2004 issue of *Technical Communication Quarterly* on civic engagement that I edited. I'm also co-editing a special issue of *Reflections* on the topic of service-learning and professional writing, which will be published in late spring. In addition, I have given 19 presentations at regional, national, and international conferences to help members of my field understand the benefits of service-learning pedagogy.

Dorothy Day once said "There is a call to us, a call of service—that we join with others to try to make things better in this world." My work, in all three areas of teaching, administration, and research, which I see functioning as a seamless möbius strip of theory and practice, is a response to that call. I seek to understand what Parker Palmer calls the "inner landscape of teaching," and in so doing to help students and their teachers realize one of the larger goals of education: the capacity for what Palmer calls "connectedness," the joining of "self and subject ... in the fabric of life."

Anniversary Celebration at The Hotel Roanoke & Conference Center

On March 1, *The Hotel Roanoke and Conference Center* kicked off its 10th anniversary celebration marking the hotel's reopening. The hotel was renovated and the conference center built with public and private contributions. (From left) Virginia Tech Provost **Mark McNamee**, Hotel Roanoke Commission Chair **William White Sr.**, Roanoke Mayor **C. Nelson Harris**, Doubletree's Area Vice President and General Manager of *The Hotel Roanoke* **Gary Walton**, and Virginia Tech Foundation President **Ray Smoot**, cut the anniversary cake. In 10 years, the Hotel Roanoke and Conference Center created more than 350 new jobs, producing \$15.9 million in tax revenue for the City of Roanoke. More than 720,000 participants have met in the conference center, contributing more than \$144 million to the local economy. Virginia Tech has brought 275,000 additional participants to attend more than 3,000 educational programs.





Biomedical Engineering, Research and Science Conference in National Capital Region

Virginia Tech's National Capital Region and College of Engineering and Wake Forest University School of Medicine joined forces to cosponsor an all-day Biomedical Engineering Research and Science Conference on March 4, 2005 in Bethesda, Maryland.

The conference was designed to illustrate the spirit of innovative partnership and collaboration that Virginia Tech is striving to promote between academic, government, and corporate research organizations. Presentations by representatives of the Food and Drug Administration (FDA) and the National Institutes of Health (NIH) launched the event and quickly erased any doubt about the importance of the partnership theme.

For example, **Richard Swaja**, Ph.D. and senior science advisor, National Institute of Biomedical Imaging and Bioengineering, NIH, offered the 125 attendees valuable insight into the inner-workings of his agency and an overview of opportunities for partnering with NIH, especially in areas that require the kind of interdisciplinary research and team science highlighted during the event.

Attendees spent the majority of the day interacting with one another in breakout sessions that focused on emerging topics ranging from nanotechnology to bioinformatics to materials and tissue engineering. The importance of partnership was a recurring theme in the breakout sessions as well.

One moderator, **Brian Love**, Ph.D. and professor of Materials Science and Engineering at Virginia Tech, said "Events like this are an extremely important way to share information about new directions in biomedical research, as well as to identify new opportunities for funding and collaboration."

Noting the active post-session card swap among attendees, **Barbara Bennett**, Virginia Tech's associate director of Outreach Program Development, National Capital Region said, "This is exactly what the conference was designed to do."

VDOE Contract Renewed

Continuing and Professional Education has recently been awarded an additional \$200,000 contract from the Virginia Department of Education to handle a series of workshops and meetings related to the implementation of the No Child Left Behind (NCLB) Act of 2001. The first workshop was held in Richmond on March 1-2, 2005.

"We are proud of our partnership with the Virginia Department of Education and are pleased to receive the second renewal on this contract. In the past year and a half, our contracts related to the NCLB Act have totaled \$600,000," states **Donna Raines**, program manager with Continuing and Professional Education.



Virginia Festivals and Events Association

Professionals and volunteers who are responsible for arts festivals, sporting events, ethnic festivals, and fairs gathered in Richmond on March 3-4, 2005 for the Virginia Festivals and Events Association's annual conference. Shown here is one of the 10 festive displays by exhibitors at the event.

Seminar topics included improving emergency planning, booking entertainment, volunteer development, negotiating sponsorships, and the art of selling.



APRIL

Introductory Echocardiography

April 1-2

Virginia Tech Campus

This course is designed to give the veterinary practitioner a basic understanding of small animal echocardiography. Major topics include ultrasound principles, normal cardiac anatomy and physiology, techniques for achieving quality results, videotape presentations of important diseases and hands-on scanning of normal dogs. The fee of \$850 includes six hours of interactive sessions and four hours of scanning lab.

For information or assistance, please contact: Anne Cinsavich, Virginia Maryland Regional College of Veterinary Medicine, Virginia Tech, 540/231-5261, e-mail: aclapsad@vt.edu, or visit: www.conted.vt.edu/intechol/.



After School Language Programs for Children

April 4 – May 30

840 University City Blvd.

The English Language Institute offers after school language classes for children in Spanish, French, German, Japanese, and English as a second language. Please call if you wish your child to enroll in Chinese or Latin classes. These languages will be offered if there is sufficient interest. Tuition is \$9 per hour including supplies. When parents participate in the regular classes, the tuition is \$12 per hour for two. Private

tutoring and small groups can be arranged for \$25 to \$30 per hour. Students should register by March 28.

For information or assistance, please contact: Beth Loar, English Language Institute, Virginia Tech, 540/231-6963, e-mail: eloar@vt.edu.

Southeastern Society of Parasitologists Annual Meeting

April 6-8

Donaldson Brown Hotel & Conference Center

This is a joint meeting of the Southeastern Society of Parasitologists, the 56th Animal Disease Research Workers in the Southern States, 20th Southern Conference on Animal Parasites, and the 7th Southern Conference of Researchers in Aquatic Diseases Helminthological Society of Washington. The topics are very diverse and encompass all aspects of parasitology, microbiology, and animal and aquatic health. The standard registration fee is \$65 and the student fee is \$35.

For information or assistance, please contact: David Lindsay, Biomed Sciences and Pathobiology, Virginia Tech, 540/231-6302, e-mail: lindsayd@vt.edu, or visit: www.conted.vt.edu/sspaml/.

Hospitality Sales: Mastering Consultive Selling

April 11-13

Donaldson Brown Hotel & Conference Center

The hospitality and tourism industry is beginning to see signs of the recovery, and sales are a direct result of the relations that are built and maintained. In fact, it has been said that "sales don't come from what you know, but what you do." This

hospitality workshop is designed to introduce participants to the concept of consultive selling as well as enhance the skills of those who have some basic knowledge of the consultive selling process. Howard Feiertag, noted author and hospitality industry expert, has researched and examined the changes in the industry and has developed a new workshop for hospitality and tourism personnel for building those personal relationships essential to increasing sales. The fee is \$450 and includes instructional materials, a welcome breakfast, daily continental breakfast, lunch, refreshment breaks, graduation brunch, a certificate of course completion and copy of Howard Feiertag's book.

For information or assistance, please contact: Sharon G. Scott, Pamplin College of Business, Virginia Tech, 540/231-5567, e-mail: scottsg@vt.edu, or visit: www.conted.vt.edu/hospitality/.

A Practical Approach to Understanding Wood

April 12-13

Blacksburg, VA

Wood is the greatest material cost in the manufacture of wood-based composites. Understanding wood is a critical skill; but finding a practical, easy-to-understand way to learn about wood is difficult. This course provides a common-sense approach to understanding the structure and properties of wood, through lecture and hands-on activities. The course focuses on wood species commonly used in the manufacture of wood-based composites. It is designed for individuals working in the wood products industry who wish to learn more about wood as a material, including those working in quality assurance and technical support, machine-center operations affecting

product quality and performance, adhesive development or technical service, manufacturing management, or raw material procurement. The cost of the two-day short course is \$735 per person. Members of the Wood-Based Composites Center are eligible for a reduced cost of \$550 for supporting members or \$660 for contributing members.

For information or assistance, please contact: Linda Caudill, Wood-Based Composites Center, Virginia Tech, 540/231-7092, e-mail: lcaudill@vt.edu, or visit: www.conted.vt.edu/pracwood/.

Association of Collegiate Computing Services Annual Workshop

April 13-15

Richmond, VA

The Association of Collegiate Computing Services of Virginia is an organization supporting the sharing of information among technology professionals in Virginia's colleges and universities, both public and private. The theme of this year's workshop is "The Cutting Edge of Technology: Running with Scissors." The registration fee of \$175 includes all meals and workshop materials. A one-day fee of \$100 for Thursday or Friday is also available.

For information or assistance, please contact: Mike Naff, Administrative Information Systems, Virginia Tech, 540/231-6652, e-mail: naffm@vt.edu, or visit: <http://accs.virginia.edu/>.



10th Annual Multi-Specialty Ultrasound Conference

April 15-16

The Hotel Roanoke & Conference Center

This conference showcases outstanding clinicians, researchers, and teachers who address current issues in the rapidly changing field of diagnostics ultrasound. It features a broad range of topics beneficial to technologists, physicians, health-care administrators, biomedical engineers, and students involved in the many aspects of the medical sonography profession. A two-hour scanning workshop is offered to facilitate scanning success. General sessions and specialty lectures are offered to allow all participants to gain up to 15 hours of Society of Diagnostic Medical Sonography approved CME credit. The registration fees are \$220 for standard membership, \$275 for non-membership, \$350 for physician participants (includes AMA credits), and \$120 for students. The fee includes the continental breakfast on Saturday, lunch on Saturday, all refreshment breaks and a CD-ROM of the conference notes. Also available for \$170 (\$250 for non-members, \$325 for physicians, and \$120 for students) is a Physics Registry Review, which includes lunch and refreshment breaks. Participants may choose to attend both the Physics Registry Review and conference for \$275 (\$350 for non-members, \$425 for physicians, and \$175 for students).

For information or assistance, please contact: Kevin Snow, Southwest Virginia Ultrasound Society co-president, 540/382-6711, e-mail: kevinsnowrn@hotmail.com, or visit: www.conted.vt.edu/ultrasound/.

Virginia is for Animal Lovers

April 15-16

The Hotel Roanoke & Conference Center

This program for veterinary professionals begins with a half-day workshop addressing the theory behind the origins of the human-animal bond, early research, and benefits of pet ownership through the life cycle. The afternoon includes a discussion of investigative work on prison puppies and horses in therapeutic riding programs. Day two is designed to assist with non-medical problems involving small animal species commonly kept as pets at home or in school classrooms. Most of the health related problems with small mammals (rodents and rabbits), ornamental fish, small birds and reptiles are owner mismanagement and lack of information about hygiene and health. This seminar covers issues of animal husbandry, habitat, diet, hygiene, environment and human-animal interaction. The fee is \$175 per person or \$75 per student.

For information or assistance, please contact: Anne Cinsavich, Virginia-Maryland Regional College of Veterinary Medicine, Virginia Tech, 540/231-5261, e-mail: aclapsad@vt.edu, or visit: www.conted.vt.edu/vall/.

The 61st Annual Northeast Fish and Wildlife Conference

April 17-20

Virginia Beach, VA

This conference is designed to meet the needs of a wide range of professionals working in disciplines associated with fish and wildlife agencies and issues—fisheries and wildlife biologists, conservation law enforcement officers, natural resource information and education leaders and



management professionals, fish and wildlife professionals from county, state, and federal agencies as well as non-government organizations, and students in natural resource fields of studies. Attendees can expect to learn about the latest in scientific research related to resource management and share practices with other professionals from the northeast states and Canadian provinces. The newest available products and services will be on display in the exhibition area. Students will have the opportunity to meet leaders in their fields of studies and mentors who can offer professional guidance. The fee is \$199 (before April 1) and \$250 thereafter. Students may register for \$79 (before April 1) and \$125 thereafter.

For information or assistance, please contact: Charlotte L. Anders, Virginia Tech Hampton Roads Center, 757/363-3935, e-mail: charlotte.anders@vt.edu, or visit: www.conted.vt.edu/nefishwild/.

Impacting Rural Communities Through New Age Technologies

April 18-19

Danville, VA

The Institute for Advanced Learning and Research is gearing up for its first conference that is designed to attract an audience of technology leaders from business, education, economic development, and industry. The

conference includes educational sessions, networking events, and exhibits. Sponsorship and exhibiting opportunities are still available by contacting Nancy Combs at 434/766-6725. The registration fee of \$150 includes all conference sessions, materials, lunch, and a reception on Monday, lunch on Tuesday, and break services each day.

For information or assistance, please contact: Beth Schroder, Continuing and Professional Education, Virginia Tech, e-mail: eschrode@vt.edu, 540/231-3144, or visit: www.ircnat.org.

Advanced Sales Training for the Forest Products Industry

April 21-22

Donaldson Brown Hotel & Conference Center

Personal selling is the major form of promotion used in the forest products industry. Individuals are often expected to learn on the job the most important aspects of selling forest products. This course is designed for those who are familiar with the forest products industry, but would like to improve their self-management and interpersonal skills. This course focuses on the attributes of a good salesperson, how to effectively communicate, relationship building, sales negotiation strategies, effective time management and how to stay positive during difficult times. It is intended for all salespeople who want to improve their selling skills. The cost is \$395 for non-member companies, or \$325 for Center-member companies.

For information or assistance, please contact: Bob Smith, 540/231-9759, College of Natural Resources, Virginia Tech, e-mail: rsmith4@vt.edu, or visit: www.conted.vt.edu/astfpil/.



Applied Ultrasonography

April 22-23

Virginia Tech Campus

This is a 100% scanning laboratory course designed to improve the technical and diagnostic skills of veterinary practitioners presently doing cardiac and abdominal ultrasound in small animals. Instructors perform appropriate live animal demonstrations and guide the registrants so that they can achieve comparable results. Dogs and cats are scanned. The fee is \$975 and includes lectures and laboratories, reception and dinner, breakfast, lunch, handouts, and continuing education certificates.

For information or assistance, please contact: Anne Cinsavich, 540/231-5261, Virginia Maryland Regional College of Veterinary Med, Virginia Tech, e-mail: aclapsad@vt.edu, or visit: www.conted.vt.edu/ultra/.

Virginia Governor's Conference on Tourism

April 24-26

Richmond, VA

This annual educational conference is an opportunity for tourism professionals to learn about new initiatives, network with colleagues, and gain new insights and ideas to increase business. Participants experience the excitement as the Virginia tourism industry gears up to commemorate 400 years with the "Rediscover Virginia 1607-2007" theme. Registration fees vary from \$99-249.

For information or assistance, please contact: Janice Huffman, Outreach Program Development, Virginia Tech, 540/231-9982, e-mail: janiceh@vt.edu, or visit: www.vatc.org/govconf.

Unit Load Design Short Course

April 26-28

Donaldson Brown Hotel & Conference Center

This short course is designed for packaging, pallet, and material handling equipment suppliers, as well as the users of these components. Attendees learn proven methods to lower unitization costs, reduce product damage, identify opportunities in warehouse audits, increase material handling rates, understand the perspective of packaging engineers, pallet suppliers, and equipment designers, and learn Unit Load Design—the systems-based optimization procedures that improves customer service and increases competitiveness. The fee of \$399 for Center members, \$699 for NWPCA/ISTA/MHI members, and \$799 for non-members includes all course materials, Continuing Education Unit (CEU) certificate, continental breakfasts, refreshment breaks, and lunch on Tuesday and Wednesday.

For information or assistance, please contact: Marshall White, Center for Unit Load Design, Virginia Tech, 540/231-5370, e-mail: unitload@vt.edu, or visit: www.conted.vt.edu/unitload/.

An Introductory Course in Structural Design with Wood

April 26-28

Virginia Tech Campus

This course is designed for those who never had the opportunity to learn wood design basics in a university-level course, but who are involved in the design, construction, and inspection of wood buildings. The primary focus and objectives are a mastery of wood design basics and understanding of the many factors routinely used and required by the 2001 National

Design Specification for Wood Construction. The course focuses on practical code-conforming design of wood structures. Participants review the mechanical properties of lumber and safety factors that are involved in the design process. Simple elements are designed to show what factors apply to the allowable design properties of lumber and times and explain why the various factors apply to a design situation. The fee of \$595 includes the new ANSI/AF&PA NDS-2001 and NDS-2001 Supplement, lunch, and refreshment breaks. Participants successfully completing the course receive 1.7 Continuing Education Units (CEUs).

For information or assistance, please contact: Frank Woeste, Virginia Tech, 540/951-069, e-mail: fwoeste@vt.edu or visit: www.conted.vt.edu/sdww/.

MAY

Governor's Conference on Greenways, Blueways and Trails

May 1-4

Richmond, VA

Guided by this year's theme, Building Active Communities, the conference examines the many ways in which trail development facilitates public health, economic revitalization, conservation, and historic preservation. Practical workshops address the needs of trail planners, builders, and advocates. The conference offers sessions and mobile workshops



on the planning and design, building capacity, construction and maintenance, marketing and promotion, and health benefits of greenways, blueways and trails. Other features include an exhibit area for commercial services and products, as well as services offered by government agencies and nonprofit organizations, opportunities to network with peers and new partners, excursions with local outdoors clubs on both land and water, a welcome reception with exhibitors, and a special dinner event hosted by the National Park Service's Civil War Visitor Center at historic Tredegar Iron Works. The fee of \$150 includes sessions, mobile workshops, exhibits, reception, three breakfasts, two lunches, and dinner. There are additional fees for workshops and excursions.

For information or assistance, please contact: Allen Turnbull, BikeWalk Virginia, PO Box 23, Williamsburg, VA 23187-0203, 757/229-0507, e-mail: info@bikewalkvirginia.org, or visit: www.bikewalkvirginia.org/conference/index.html.

Advanced Echocardiography

May 6-8

Virginia Tech Campus

This course is designed for veterinary practitioners with experience in general cardiac scanning in small animals who would like to expand their skills to include pulse wave Doppler, continuous wave Doppler, color flow Doppler, special measurements and calculations and applying the Bernoulli equation to clinical cases. The registration fee is \$149 for lectures and laboratories, reception and dinner, breakfast, lunch, handouts, and continuing education certificates.

For information or assistance, please contact: Anne Cinsavich,



Virginia Maryland Regional College of Veterinary Medicine, Virginia Tech, e-mail: aclapsad@vt.edu, or visit: www.conted.vt.edu/adechol/.

Short Courses for Class VI Waterworks Operators

May 10-13, Blacksburg, VA
July 19-22, Danville, VA
September 20-23, Roanoke, VA
November 15-18, Richmond, VA

One of the Virginia Center for Very Small Waterworks' highest priorities is ensuring that operators are properly trained before they take the Class VI licensure examination. The center, in cooperation with Virginia Tech, is offering a series of short courses designed specifically for Class VI operators to assist them in passing the Class VI Waterworks examination. Waterworks operators serving 3300 people or less may attend at the Virginia Department of Health's sponsored discount rate of \$79. Other persons may register for a short course at the full fee of \$1,320.

For information or assistance, please contact: Jack Lilly, Continuing and Professional Education, Virginia Tech, 540/231-9447, e-mail: jacklily@vt.edu, or visit: www.conted.vt.edu/classviscl/.

Adhesion Science Short Course

May 16-20
Virginia Tech Campus

Participants in this short course learn how polymer parameters affect bonding and performance, how surface analysis can help understanding of failure modes, basic stress distribution in important bonded joint families, how to relate the formulation of

waterborne adhesives to viscosity, types of adhesives and sealants for different applications, surface pretreatment techniques to improve mechanical properties and durability, how to apply fracture mechanics to bonded systems, fundamentals of bonding to wood, metal, and polymer substrates, how to examine the temperature and rate response of bulk and bonded adhesives, how to select and interpret results from adhesive test methods, about the basic compositions and properties of waterborne adhesives, practice sample preparation techniques such as casting, molding, curing, PSA formulation and testing, and how to predict environmental factors that may alter adhesive durability. The fee is \$1700 and includes tuition, lecture and laboratory materials, and five meals.

For information or assistance, please contact: Tammy Jo Hiner, Macro Molecules and Interfaces, 540/231-6824, e-mail: thiner@vt.edu, or visit: www.mii.vt.edu/Outreach.htm.

Intensive Small Animal Orthopedic Week

May 16-20
Donaldson Brown Hotel & Conference Center

The success of this course continues to attract veterinarians nationwide. There are lectures in the mornings and surgical laboratories in the afternoons for a total of 42 contact hours (or 4.2 Continuing Education Units). The fee of \$5,600 includes lodging at the Donaldson Brown Hotel and Conference Center, breakfast, lunch, an introductory dinner on Monday, and a concluding dinner on Thursday. Participants

receive a copy of the *Handbook of Small Animal Orthopedics and Fracture Repair*, a set of four videotapes of the surgical procedures covered in the course, lecture handouts, and a certificate.

For information or assistance, please contact: Anne Cinsavich, Virginia Maryland Regional College of Veterinary Medicine, Virginia Tech, 540/231-5261, e-mail: aclapsad@vt.edu, or visit: www.conted.vt.edu/isaow/.

Smart Structures and Nanotechnologies

May 16-17
University of Bristol, UK

This course for engineers covers active materials, nanostructures, multifunctional materials, actuation and sensing devices, technologies for incorporating these devices into structure design codes, measurement technologies, and technologies for vibration and acoustic control. The active materials covered include piezoelectric ceramics, piezoelectric polymers, electrostrictive ceramics, magnetostrictive ceramics, electro- and magneto-logical fluids, fiber optic sensors, and shape memory alloys. The course fee of \$995 (\$795 for graduate students) includes refreshment breaks, certificate for 2.0 Continuing Education Units (CEUs) and course materials.

For more information or assistance, please contact: Romesh Batra, Clifton C. Garvin Professor of Engineering Science and Mechanics, Virginia Tech, 540/231-6051, e-mail: rbatra@vt.edu, or visit: www.conted.vt.edu/smartstructures/.



Explore Your Dream Kitchen

May 19-20 and 23-24
Virginia Tech Campus

Participants learn about planning and designing a kitchen that really meets their needs. The Center for Real Life Kitchen Design has five complete kitchens with a wide variety of designs, products, materials, and technologies. Attendees explore and experience the Center during this fun and interactive course. The class instructors are Virginia Tech faculty and experts in the fields of kitchen design, universal design, and household appliances. Participants may bring their plans, ideas and questions about their kitchen remodeling projects and may have individual consultations with the faculty. The fee of \$295 includes lunch, dinner and break service on the first day, breakfast, lunch and break service on day two, plus all program materials.

For information or assistance, please contact: Julia Beamish, Apparel, Housing and Resource Management, Virginia Tech, 540/231-8881, e-mail: jbeamish@vt.edu, or visit: www.conted.vt.edu/dreamkit/.



English Language Institute—Summer Intensive English Programs

May 23 – July 1

840 University City Blvd.

Current and prospective Tech students, visitors, and community members can strengthen their pronunciation, conversation, listening, reading, and writing skills through a variety of classes on five levels of proficiency. Classes meet five to ten hours per week and cost \$45 to \$90 per week, plus books and fees. Certain advanced students may petition to take one class at Virginia Tech while attending ELI classes. Classes on all levels of English language proficiency begin with registration and placement on May 23 and July 5. Late registrations are accepted. Local students including school-aged children living with their families may enroll part or full time for each term; holders of F-1 Student Visas are required to attend 25 hours of class per week.

For information or assistance, please contact: Beth Loar, English Language Institute, Virginia Tech, 540/231-6963, e-mail: eloar@vt.edu, or visit the web site at: www.eli.vt.edu.

International Symposia on Web Services for Computational Biology

May 26-27

Virginia Tech Campus

An increasing number of groups are providing access to data and computational resources through web services. Providing this access presents challenges for hardware, software, and system management that need to be resolved for web services to be successful. This program features topics related to architecture (SGE), portals

architectures, open grid), technical issues (scheduling, economics/accounting/cost recovery, security), web service based applications, and scientific results using web service based applications. The fee of \$195 includes conference sessions, Wednesday and Thursday evening receptions, and breakfast and lunch on both days.

For more information or assistance, please contact: Susan Faulkner, Virginia Bioinformatics Institute, Virginia Tech, e-mail: faulkner@vbi.vt.edu, 540/231-1259, or visit www.webconference.vbi.vt.edu/.

JUNE

7th Conference on Women and the Civil War

June 3-5

Donaldson Brown Hotel & Conference Center

This is the Society for Women and the Civil War's annual conference. Noted featured speakers include James I. Robertson, Jr. and William C. Davis, faculty members in the Virginia Center for Civil War Studies on the Virginia Tech campus. The workshop focuses on women and their role in the Civil War. Registration fees are \$195 for society members, \$225 for non-members, and \$165 for full-time Virginia Tech students. The fee includes refreshment breaks, workshops, materials, and lunch and dinner on Saturday.

For information or assistance, please contact: Sara Bartlett, Society for Women and the Civil War, 540/381-4518, e-mail: athomeandinthefield@yahoo.com, or visit: www.conted.vt.edu/cwwomen/.



21st Annual Virginia Downtown Development Association Conference

June 12-14

Richmond, VA

This year's general sessions include The ABC's of CDA's, The Role of the Arts in Promoting Economic Development, Emergency Response, and Community Revitalization. The general sessions provide planners, preservationists, and developers with new tools and some innovative uses of existing tools to help revitalize downtown districts and expand the downtown definition. General sessions are intended to focus on legislative updates, new funding, and financing tools for downtown development initiatives. As in past conferences, a special feature is the walking tour of downtown Richmond with visits to its newly developed attractions and development projects. The conference closes with its annual "Awards of Excellence" presentations and luncheon. The fee is \$325 for non-VDDA members and \$225 for VDDA members.

For information or assistance, please contact: Charlotte L. Anders, Virginia Tech Hampton Roads Center, 757/363-3930, e-mail: charlotte.anders@vt.edu, or visit: www.conted.vt.edu/vdda/.

The Commonwealth Youth Conference for Leadership Effectiveness

June 12-29

Virginia Tech Campus

This program was conceived by and is funded by the Virginia Police Chiefs Foundation to benefit students entering high school. CYCLE is unique in that it serves students with recognized leadership potential but who have not yet found their places in this new and challenging environment. Students must be rising tenth graders who are recommended by a school resource officer or police officer. The mission of CYCLE is to provide the highest quality opportunity to young people across Virginia to both learn and use leadership skills in becoming valuable contributing members of society. This will be achieved through public and private partnerships. This program strives to promote an environment where future leaders can learn and embrace the values of our diversity. Students selected to attend CYCLE do so at no cost to their parents/guardians.

For information or assistance, please contact: Virginia Police Chiefs Foundation, 804/285-8227 or visit: www.vachiefs.org/vpcf/.

27th Annual Civil War Institute

June 18-25

The Hotel Roanoke & Conference Center

This is an annual gathering of Civil War enthusiasts is the oldest of the Civil War summer programs. The agenda for the seminar includes 20 or more talks, plus all-day bus tours to Lexington and Appomattox. The registration fees are \$895 (double occupancy) and \$1,100 (single occupancy) and include registration, instructional



leadership, materials, bus tours, breakfasts, lunches, dinners, administrative costs, self-parking, and seven nights lodging. A commuter fee of \$550 is also available.

For information or assistance, please contact: Donna Raines, Continuing and Professional Education, Virginia Tech, 540/231-5241, e-mail: draines@vt.edu, or visit: www.conted.vt.edu/cwil/.

Institute for Leadership in Changing Times

June 19-24 and September 20-22

Donaldson Brown Hotel & Conference Center

The Institute for Leadership in Changing Times was created by the Virginia Police Chiefs Foundation. Since the program's initiation in 1999, the Pamplin College of Business has graduated more than 200 participants from police departments, sheriff's offices, and state agencies around the commonwealth. More than 10% of the graduates have gone on to complete an undergraduate or graduate degree, and more than 20% have been promoted. The curriculum is based on developing creative thinking and leadership skills that meet the needs of this rapidly changing profession. This program provides a classroom experience coupled with an on the job component allowing participants to apply their newly acquired skills. The participants return to Virginia Tech in the fall to review their learning and to again apply their skills to real world cases created by the class and others in the profession. The cost for the institute is \$1895 and includes lodging, most meals, textbooks, instructional materials, certificates, and in-service credit.

For information or assistance, please contact: Lex Eckenrode, Virginia Police Chiefs Foundation, 804/285.8227, or Sharon G. Scott, Center for Management and Professional Development, Virginia Tech, 540/231-5567, e-mail: scottsg@vt.edu, or visit: www.conted.vt.edu/ilct/ or www.vachiefs.org.



All Write @ Virginia Tech!

June 20-24

Virginia Tech Campus

All Write at Virginia Tech is a week-long creative writing camp where students learn many ways to record and preserve their feelings in poetry, fiction, and non-fiction. These workshops offer aspiring writers and poets a fun and exciting learning adventure in writing. Students make new friends while improving their creativity and writing abilities. The camp features a keynote address by world-renowned poet Nikki Giovanni. These exciting workshops are for students between the ages of 8 to 18. The fee to attend is \$185. Workshops will be held from 9:00 am to noon, Monday through Friday.

For information or assistance, please contact: Beth Schroder, Continuing and Professional Education, Virginia Tech, 540/231-3144, e-mail: eschrode@vt.edu, or visit: www.conted.vt.edu/awvt/.

Master Gardeners College

June 21-26

Virginia Tech Campus

This is an annual event for certified Virginia Cooperative Extension Master Gardener volunteers to participate in an excellent opportunity to learn, have fun, and find out what other master gardeners are doing across the commonwealth. The schedule includes leadership training, a selection of field and lab tours, and general and concurrent sessions. Thursday evening features an awards ceremony for volunteers that have reached service milestones. Saturday evening includes a silent auction and the annual VMGA meeting, and the conference wraps up on Sunday with a picnic, plant sale and plant swap at the Horticulture gardens. The registration fee is \$125.

For information or assistance, please contact: David D. Close, Department of Horticulture, Virginia Tech, 540/231-2714, e-mail: dclose@vt.edu, or visit: www.hort.vt.edu/mastergardener.

Association for Biology Laboratory Education (ABLE) Conference

June 21-25

Virginia Tech Campus

This annual conference of approximately 150 educators features three days of workshop presentations of reliable laboratory exercises. Each participant attends up to five three-hour workshops and several shorter, "mini" workshops. Presenters provide all of the essential information and experiences necessary for participants to evaluate and adapt the exercises to their own programs. Because the group is small, the meetings provide an

opportunity for ongoing communication in pedagogy as well as the camaraderie of active biologists. The fee of \$199 for members and \$249 for non-members includes three workshops per day.

For information or assistance, please contact: Mary Schaeffer, Department of Biology, Virginia Tech, 540/231-6710, e-mail: mschaeff@vt.edu, or visit: www.zoo.utoronto.ca/able/conf/able2005/index.htm.

Human Factors in Organizational Design and Management Conference

June 22-26

Maui, Hawaii

The 20th anniversary features a return to Hawaii, the location of the first conference. The Human Factors in Organizational Design and Management (ODAM) symposium of the Macroergonomics Technical Group is co-sponsored by the Human Factors and Ergonomics Society, the International Ergonomics Association, and Virginia Tech. The conference provides many opportunities for academicians and professionals from this ergonomics sub-discipline and related domains to interact with members inside and outside their own particular areas of specialization. Cross-disciplinary submissions are welcome. The fee of \$439 includes opening reception, luau, proceedings (book and CD), welcome package, and coffee breaks.

For information or assistance, please contact: Susan Hilton, Continuing and Professional Development, Virginia Tech, 540/231-9617, e-mail: smhilton@vt.edu, or visit: <http://cqi2.engr.wisc.edu/odam2005/>.



Assistive Technology and Augmentative Communication Conference

June 23-24

The Hotel Roanoke & Conference Center

The theme of this year's conference, Making the Connections in 2005, addresses professionals and parents who work with students with disabilities. The conference is open to teachers, service providers, administrators, paraprofessionals, and parents who want to learn more about using assistive technologies and augmentative communication devices to support children and youth with disabilities or who are at risk of school failure. Information provided is relevant to all age groups, pre-K through secondary. Session strands include early childhood education, learning disabilities, augmentative communication, literacy, and severe disabilities. Hands-on opportunities to explore new technologies and additional representatives from a variety of assistive technology vendors and organizations are available. The fee of \$65 includes lunch and break service on both days, all conference sessions, and materials.

For information or assistance, please contact: Glenna Gustafson, Training and Technical Assistance Center, Virginia Tech, 540/231-5271, e-mail: gsgustaf@vt.edu, to register visit: <https://www.conted.vt.edu/ssl/augcom/>.

OTHER CONFERENCES

We are pleased to be working with other organizations on these upcoming events:

New Horizons, April 4-8

Learn and Serve, April 6-7

Regional Academies to Ensure Success in K-8 Mathematics for Limited English Proficient and Economically Disadvantaged Students, April 13-14

Rotary PETS, April 15-16

VDOE Electronic Application Workshop, April 19 and April 21

Waste Solutions Forum, April 28-29

Professors of Instructional Design and Technology, May 13-16

Creating Excellence Awards, June 6

COMING IN THE NEXT QUARTER OF 2005 (July, August, September)

China 2005, July 1-13

Building Strategic Partnerships, July 13-15

Recirculating Aquaculture, July 20-23

Shining Stars: Charting the Future for Today's Children, July 20-22

Joan Curcio Fifth Annual International Women's Leadership Conference, July 25 – August 1

CAST 2005 Annual Workshop, July 26-28

Biotechnology Conference 2005, July 27-30

Water Treatment Plant Operators Short Course, July 31 – August 1

Crossing Cultures, Changing Lives, July 31 – August 3

Wastewater Treatment Plant Operators Short Course, August 7-12

International Conference on Complementarity, Duality, and Global Optimization in Science and Engineering, August 15-17

17th International Symposium on Airbreathing Engines, September 4-9

Silviscan: Lidar Applications in Forest Assessment and Inventory, September 29 – October 1

Virginia Tech does not discriminate against employees, students, or applicants for admission or employment on the basis of race, gender, disability, age, veteran status, national origin, religion, sexual orientation, or political affiliation. Anyone having questions concerning discrimination should contact the Office for Equal Opportunity.

If you are a person with a disability and require any auxiliary aids, services, or other accommodations for any course, please discuss your accommodation needs by calling 540-231-9982 or TDD 800-828-1120 by two weeks prior to the course.



Visit our home page at: www.outreachprogramdevelopment.vt.edu/

This newsletter is published quarterly by Outreach Program Development, 702 University City Boulevard, Mail Code 0272, Virginia Tech, Blacksburg, VA 24061.

Outreach Program Development

Center for Organizational & Technological Advancement (COTA)
Continuing & Professional Education
English Language Institute
Outreach Program Services
Service-Learning Center
Upward Bound/Talent Search
The Donaldson Brown Hotel & Conference Center
The Hotel Roanoke & Conference Center
The Inn at Virginia Tech & Skelton Conference Center

Send comments, suggestions,
and address changes to the above address or:
E-mail: lstephns@vt.edu
Fax: **540/231-8672**
Phone: **540/231-4084**

Outreach and International Affairs
Outreach Program Development
Virginia Polytechnic Institute and State University
702 University City Boulevard, Mail Code 0272
Blacksburg, VA 24061

Non-Profit Org. U.S. POSTAGE PAID Blacksburg, VA 24060 Permit No. 28
--

